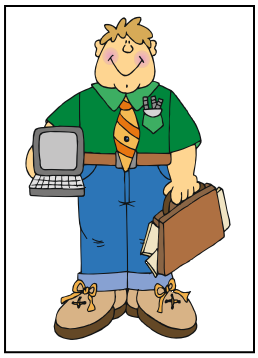

CUSTOMER ASSISTANCE FORM
for 90 days FREE Customer Support
from RIGHT ON PROGRAMS
FAX to 631-424-7207

Please fill out this form and fax it to us.
Give us as much information, as much detail, as possible

WE MUST HAVE THIS FORM
BEFORE SERVICE CAN BE PROVIDED!
Type or print clearly.

Name: _____

Phone: _____ Fax: _____

Organization: _____

Address: _____

City: _____ State: _____ Zip: _____

Email: _____

Best days / time to reach you: _____

Program Name: _____

Circle One: Single User / NETWORK ID# Number (from CD label): _____

Program purchased from: _____Date: _____

Computer Brand: _____ Printer: _____

Windows Version (e.g. 98, 2000, NT, XP): _____

Was the program operating properly before the problem arose? _____

Please explain your question in the greatest possible detail…

_____

_____

_____

_____

_____

_____

_____

_____

_____

Need more room? Add a blank sheet.

IMPORTANT!!! After 90 days, when the free customer service has expired, customers who do not have RIGHT ON PROGRAMS' BLUE RIBBON SERVICE will be charged at the standard rate ($60 per hour or part) by credit card at the time of assistance. Fax us to receive a SERVICE AGREEMENT FORM.